⬚ What is a Solution Provider?

Your **Solution Provider** is the company that supplies and manages your Register system. In most cases, this will be the same company that provides your payment terminal.
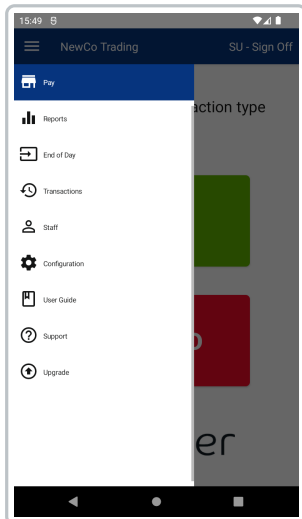
Your Solution Provider can assist you with:

- ⬚ **Support queries**

- ⬚ **Upgrade options**
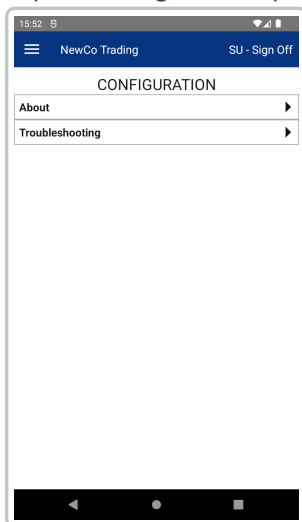
- ⚙ **System configuration and setup**

⬚ **How to Find Your Solution Provider.**

To identify your Solution Provider, follow these steps on your device:

1. Once logged in, tap the **Menu** by tapping the hamburger (☰) button in the top left corner.

2. Tap the **Configuration** option.

3. Tap **About** to see useful info that might be needed when talking to your support team, including:

15:52

NewCo Trading   SU - Sign Off

CONFIGURATION

About	▼

Date & Time:02/07/2025 15:52:37

Last Transaction: 02/07/2025 15:49:30

App Version: V4.49.0 HEAD

Enrolment Code: CBX7CMHF

Solution Provider: Your Solution Provider

Troubleshooting	▶