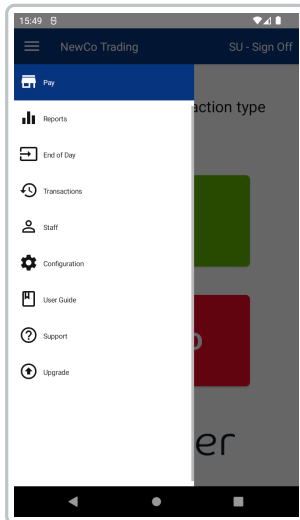


? How do I connect to a different Wi-Fi?

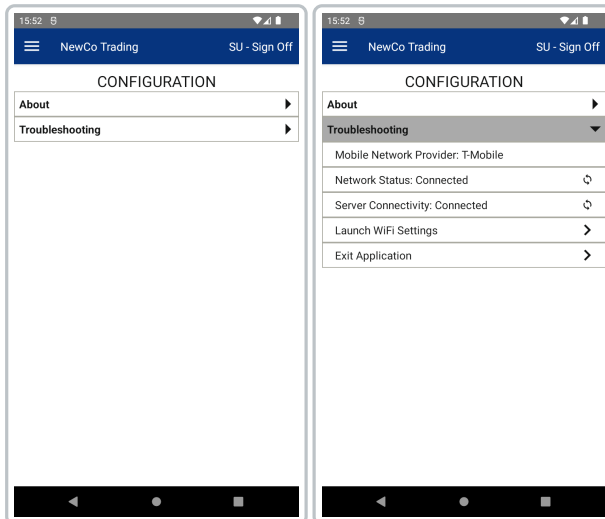
Last Modified on 04/07/2025 3:08 pm BST

If you're having trouble accessing your device's Wi-Fi settings, there's a handy shortcut in the [Troubleshooting](#) section inside [Configuration](#).

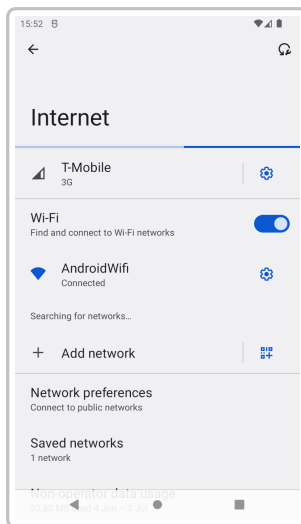
1. Log in, then tap the Menu (☰) in the top left corner.



2. Tap **Configuration**, then tap **Troubleshooting**.



3. Tap **Launch Wi-Fi Settings** — this will take you straight to your device's Wi-Fi settings.



4. Choose your new Wi-Fi network and connect.
 5. When done, tap the back (◀) icon at the bottom to return to the app.
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