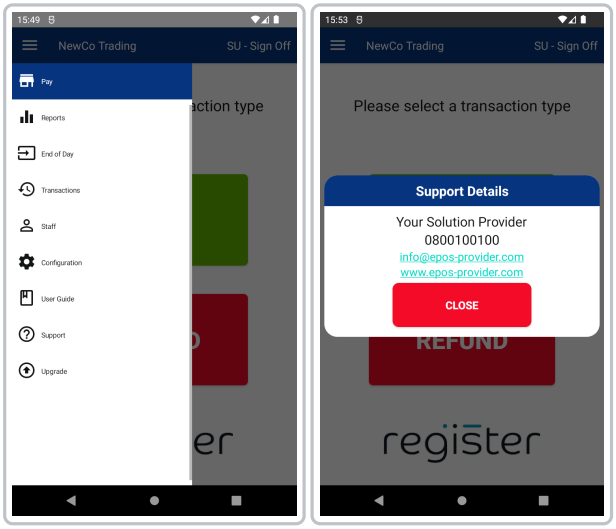
⁉️ Who do I contact for support?

Last Modified on 04/07/2025 4:46 pm BST

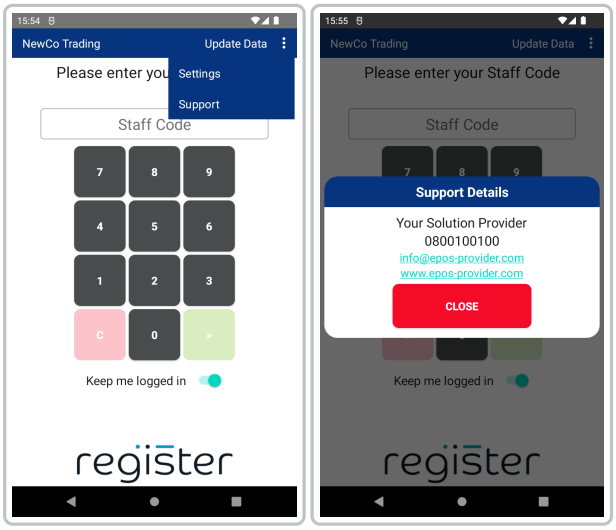
If you have any questions or need support, your best contact is your **Solution Provider**. You can find their contact details both on your device and in the Web Portal.

Here's how to find support info:

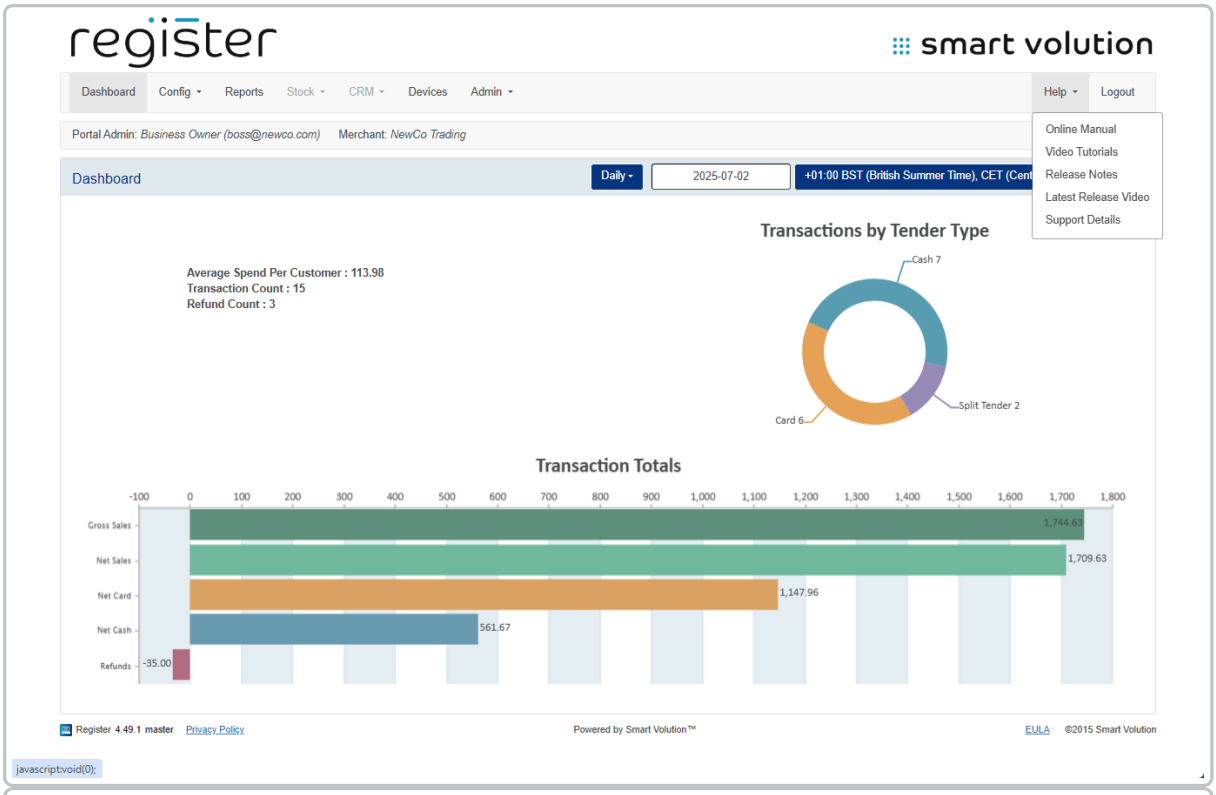
- On your **device**, once logged in, tap the **Menu** by tapping the hamburger (☰) button in the top left corner, then tap **Support**.

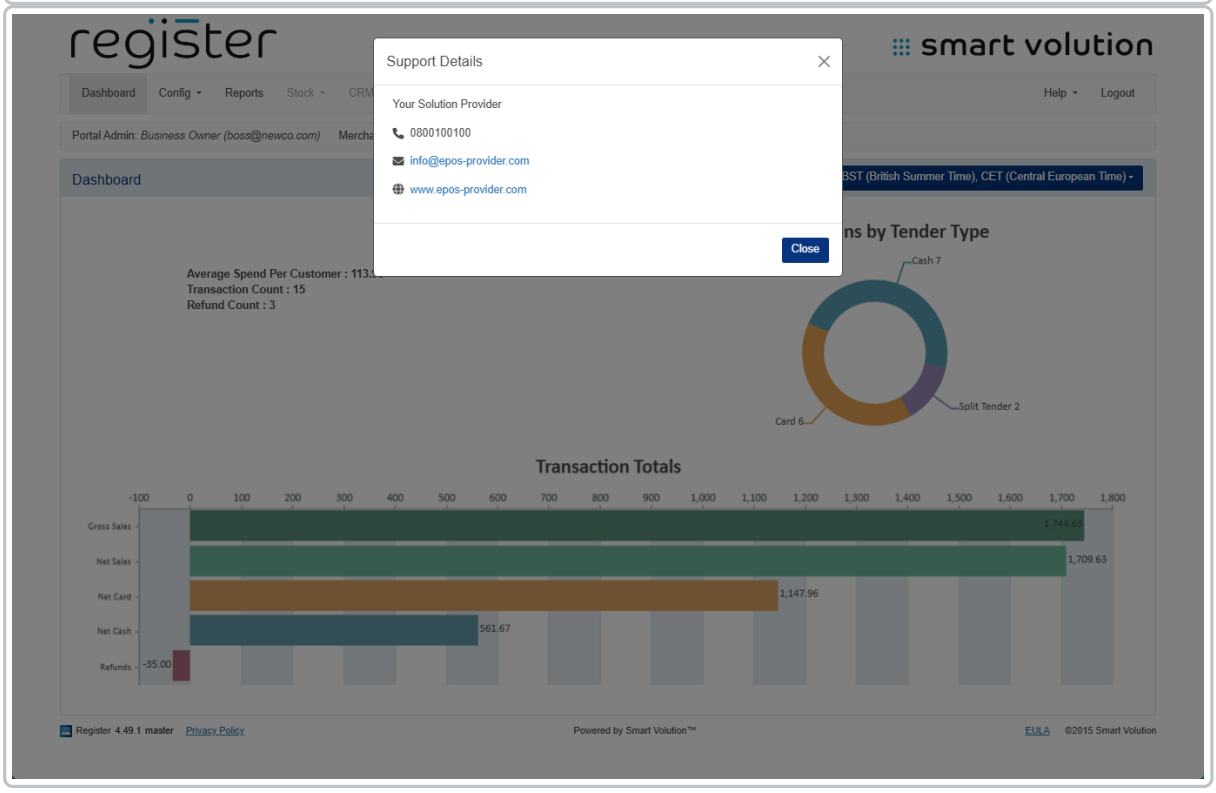


- From the **device's login screen**, tap the kebab menu (⁉) button in the top right corner, then tap **Support**.



- On the **Web Portal**, once logged in, click **Help** on the top bar, then click **Support Details**.





They'll be ready to help you out!