

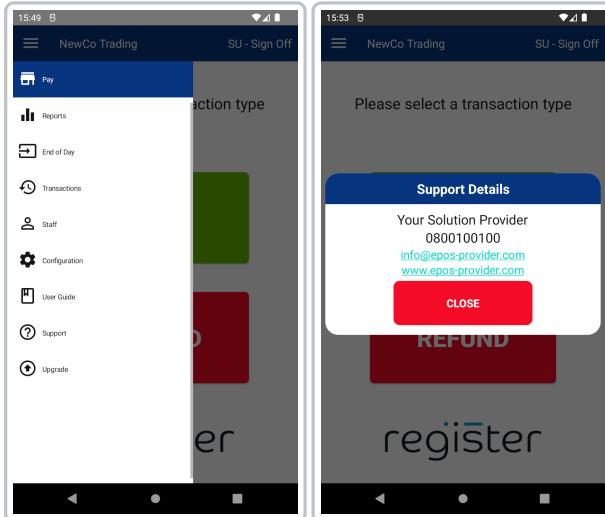
# ?? Who do I contact for support?

Last Modified on 04/07/2025 4:46 pm BST

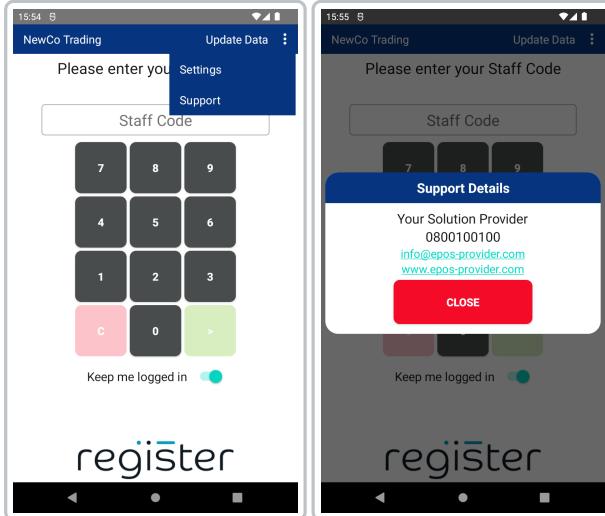
If you have any questions or need support, your best contact is your **Solution Provider**. You can find their contact details both on your device and in the Web Portal.

Here's how to find support info:

- On your device, once logged in, tap the **Menu** by tapping the hamburger (☰) button in the top left corner, then tap **Support**.



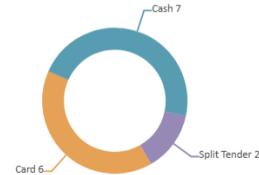
- From the device's login screen, tap the kebab menu (☰) button in the top right corner, then tap **Support**.



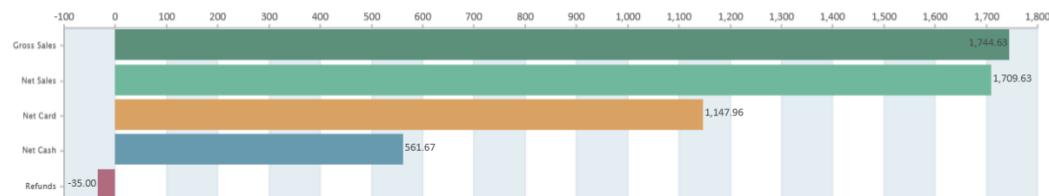
- On the **Web Portal**, once logged in, click **Help** on the top bar, then click **Support Details**.

Average Spend Per Customer : 113.98  
 Transaction Count : 15  
 Refund Count : 3

## Transactions by Tender Type



## Transaction Totals



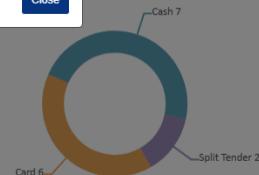
## Support Details

Your Solution Provider  
 ☎ 0800100100  
 ✉ info@epos-provider.com  
 🌐 www.epos-provider.com

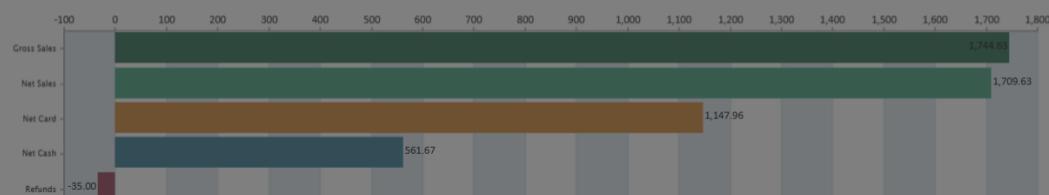
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## Transactions by Tender Type



## Transaction Totals



They'll be ready to help you out!