

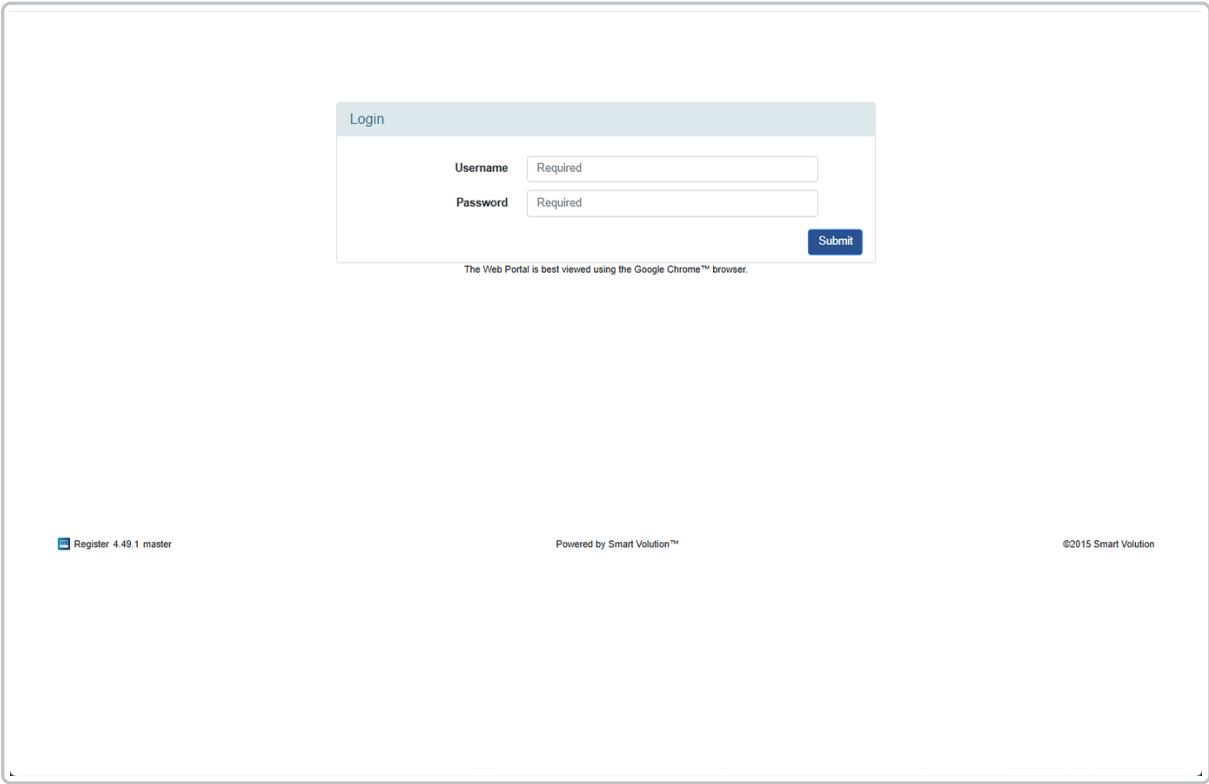
How to turn off Automatic Receipt Printing

Last Modified on 07/07/2025 1:59 pm BST

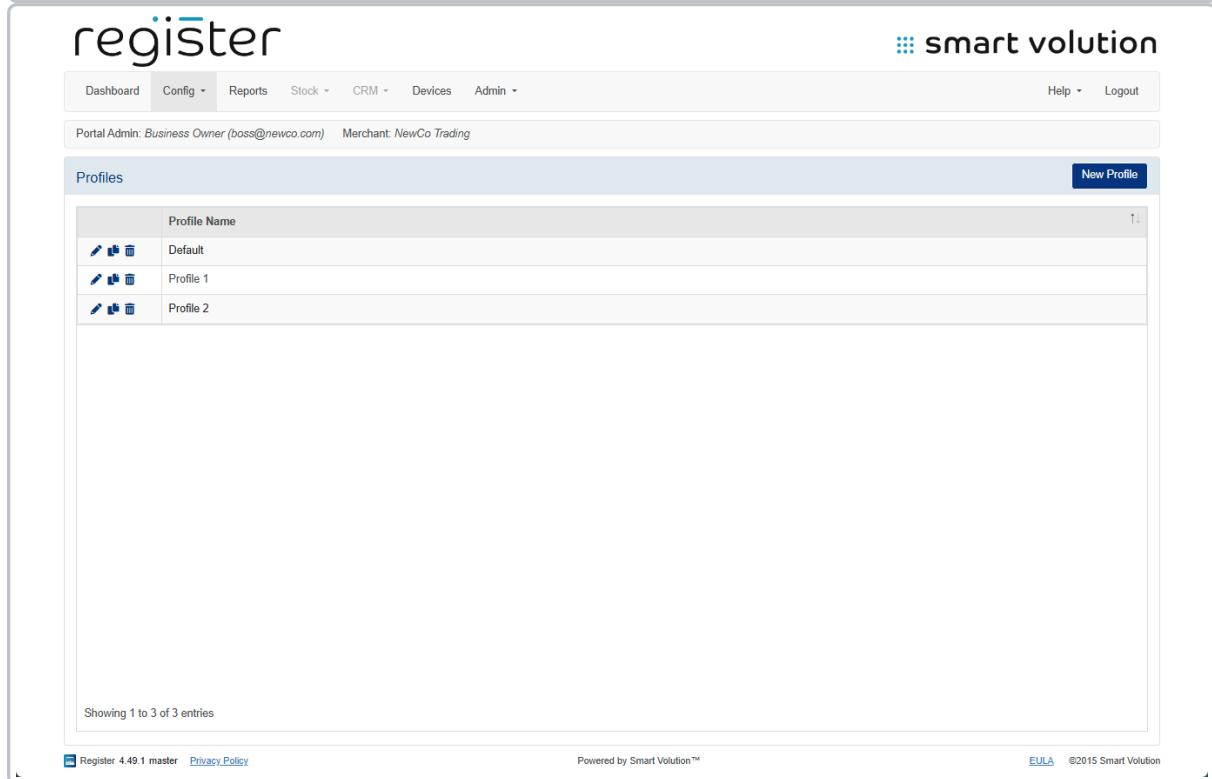
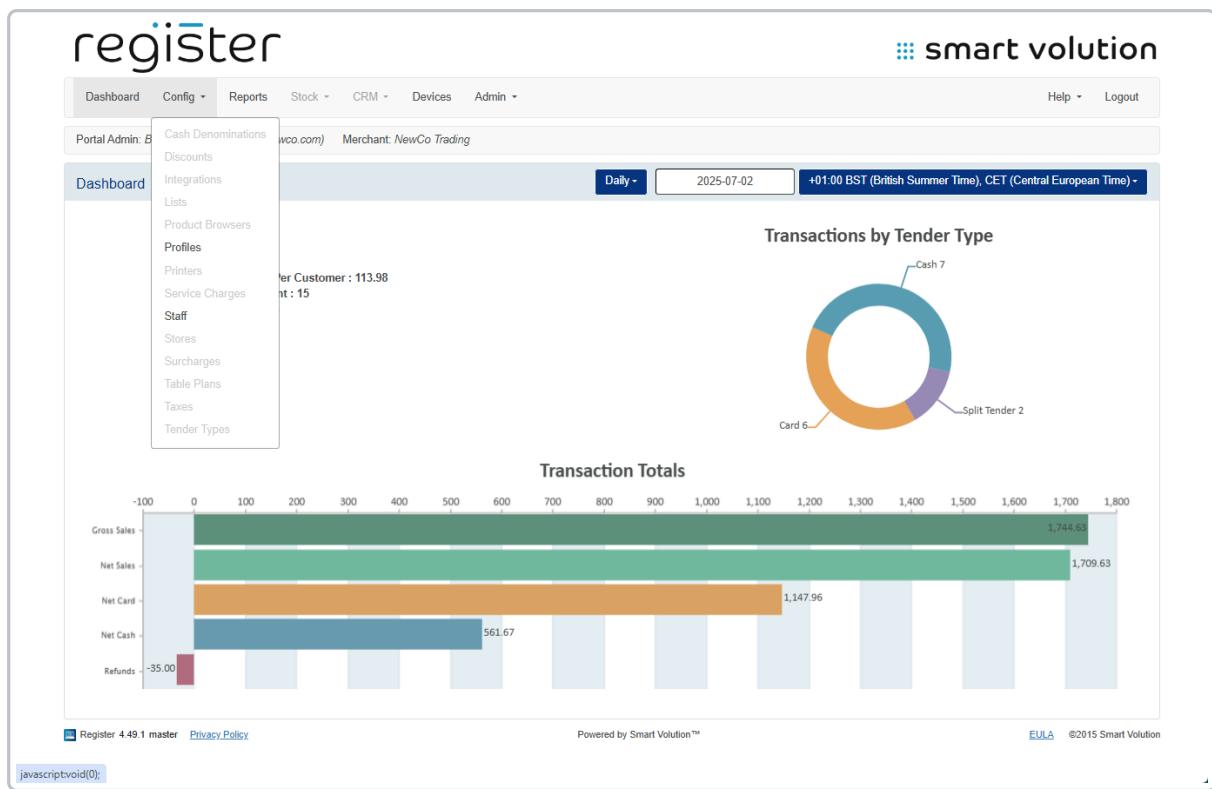
By default, the system is configured to **automatically print receipts** upon reaching the Transaction Summary screen. You can change this setting to make receipt printing **optional**, allowing staff to print a receipt only when requested.

Steps to Disable Automatic Receipt Printing:

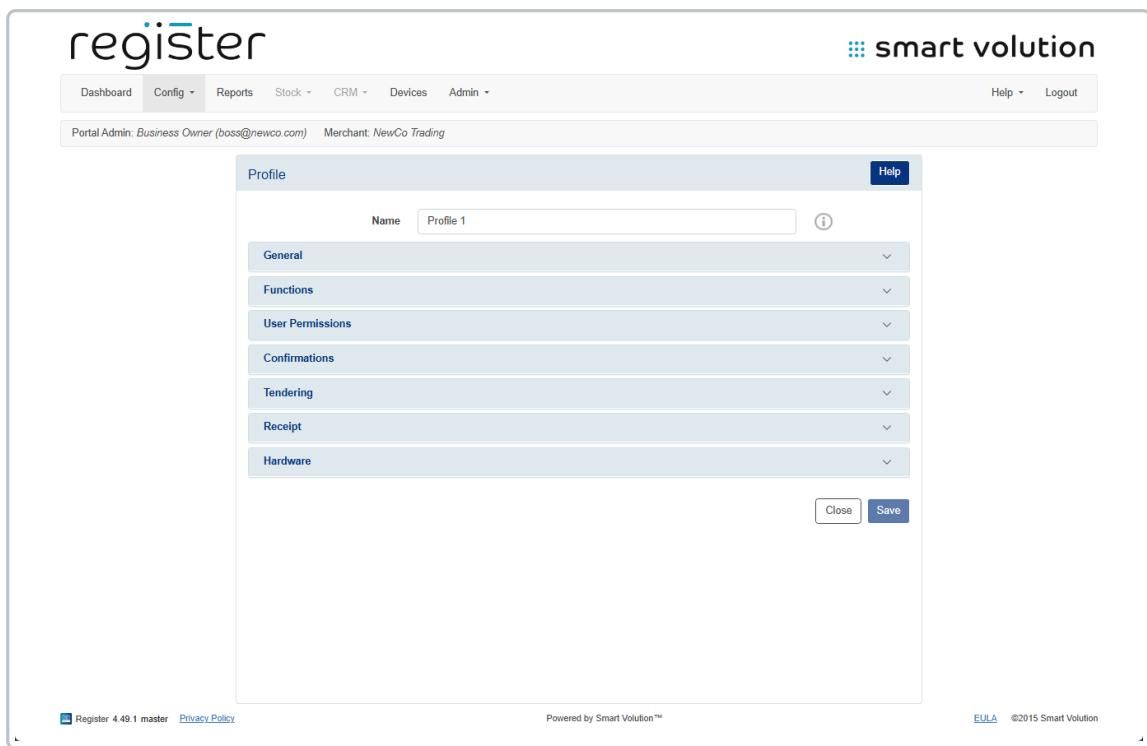
1. Log in to the [Web Portal](#) using the credentials provided by your [Solution Provider](#).



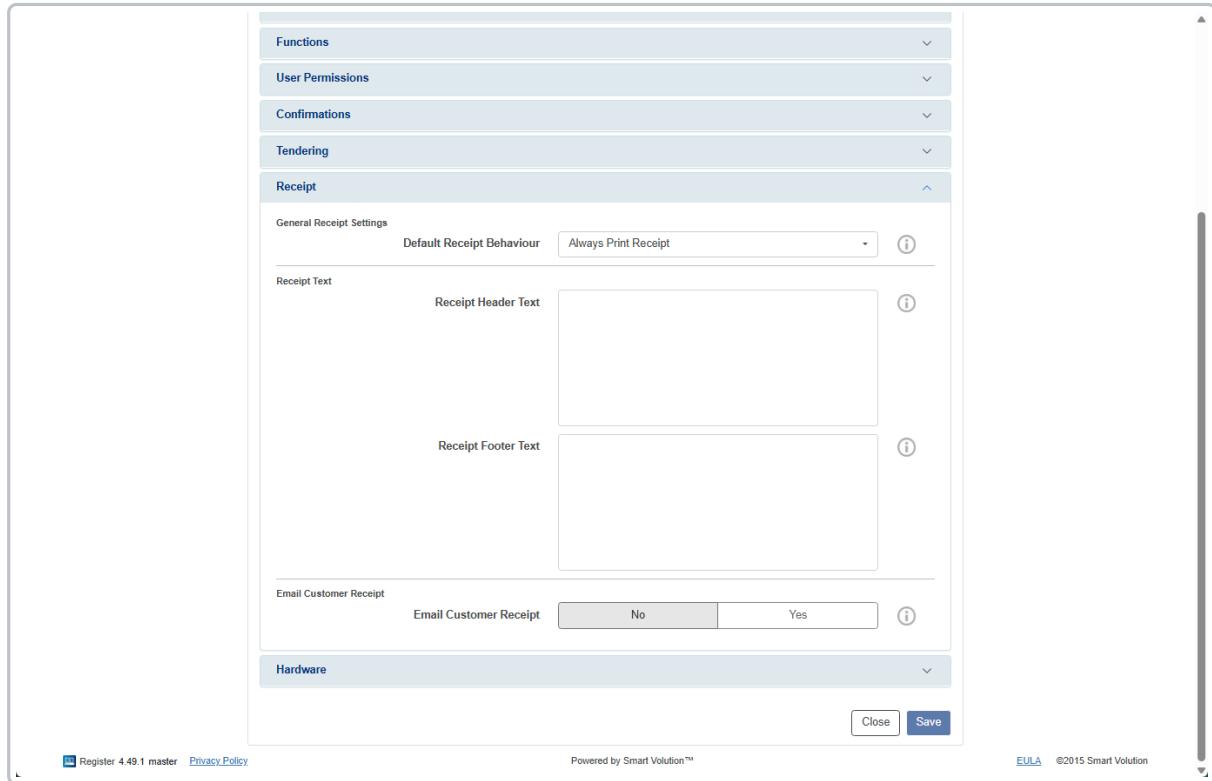
2. Click **Config** in the top navigation bar, then select **Profiles** from the submenu.



- Locate the Profile assigned to your device and click the **Edit (✎)** icon.
- You can verify your device's Profile assignment under the **Devices** tab.



4. Expand the **Receipt** section.

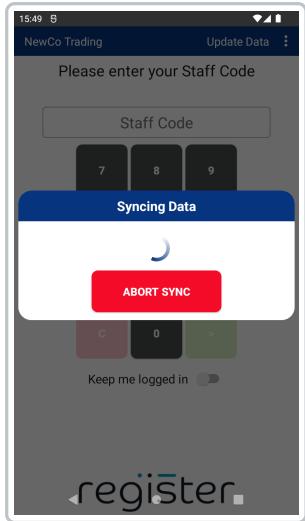


5. Change the **Default Receipt Behaviour** setting to **Optional Receipt**.

6. Click the **Save** button at the bottom of the screen to apply the changes.

 **Apply the Update on the Device:**

7. On your device's **login screen**, tap the **Update Data** button (top-right corner) to download the updated configuration.



Please Note:

Cardholder and Merchant copy receipts for card transactions are typically managed at the terminal level and are not configurable through the Register application.