

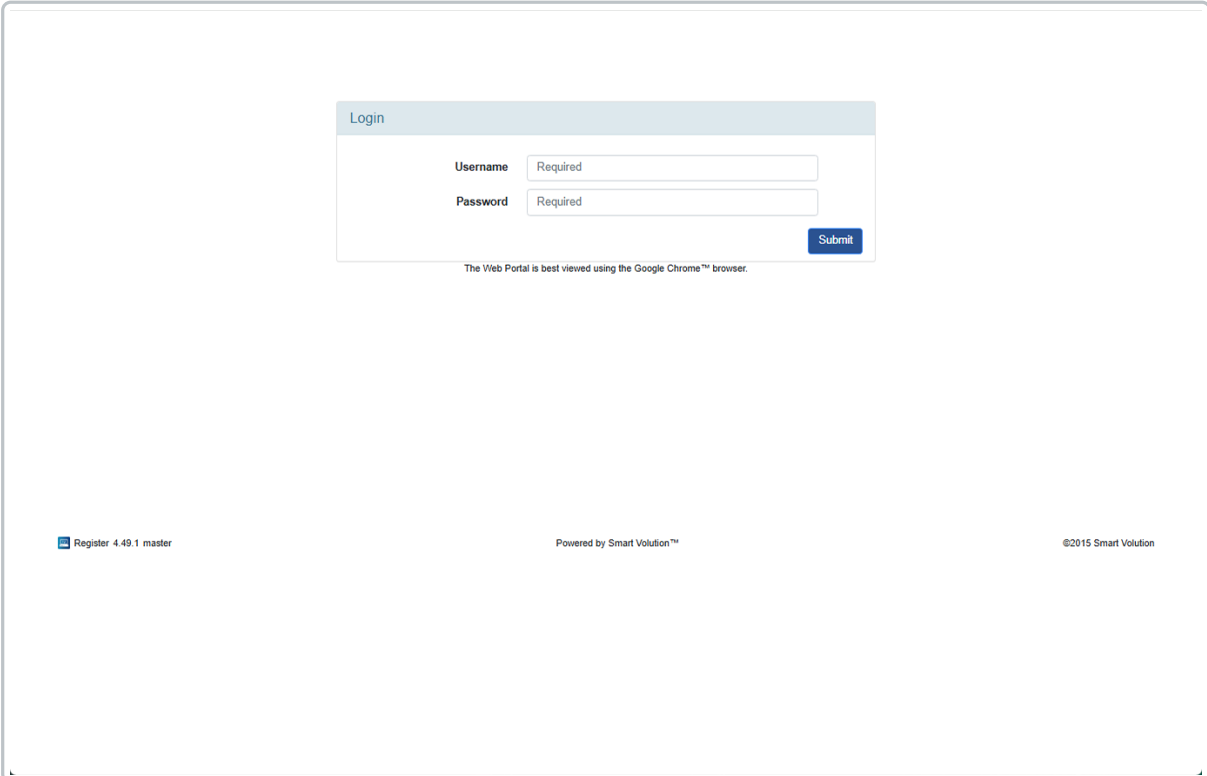
✖🖨️ How to turn off Automatic Receipt Printing

Last Modified on 07/07/2025 1:59 pm BST

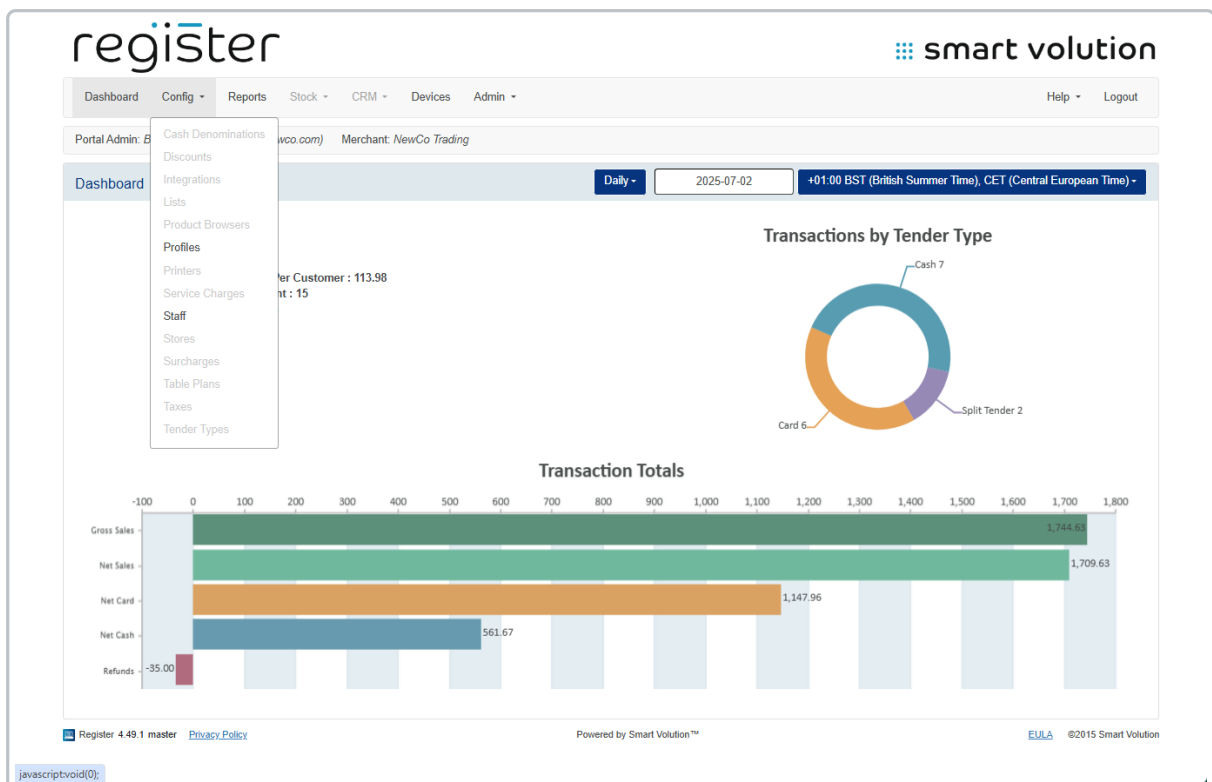
By default, the system is configured to **automatically print receipts** upon reaching the Transaction Summary screen. You can change this setting to make receipt printing **optional**, allowing staff to print a receipt only when requested.

🔍 Steps to Disable Automatic Receipt Printing:

1. **Log in** to the **Web Portal** using the credentials provided by your **Solution Provider**.


A screenshot of a web portal login interface. At the top, there is a light blue header with the word "Login". Below this, there are two input fields: "Username" and "Password", both marked as "Required". To the right of the "Password" field is a blue "Submit" button. Below the input fields, a small note states "The Web Portal is best viewed using the Google Chrome™ browser." At the bottom of the page, there are three pieces of text: "Register 4.49.1 master" on the left, "Powered by Smart Volution™" in the center, and "©2015 Smart Volution" on the right.

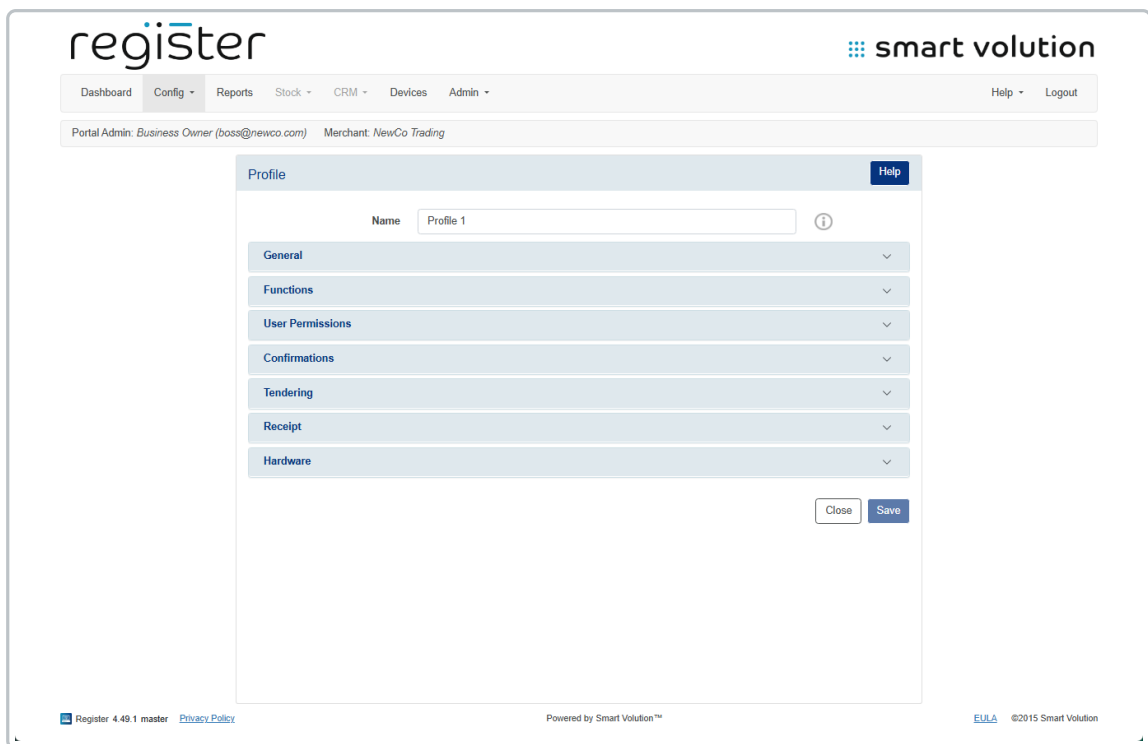
2. Click **Config** in the top navigation bar, then select **Profiles** from the submenu.



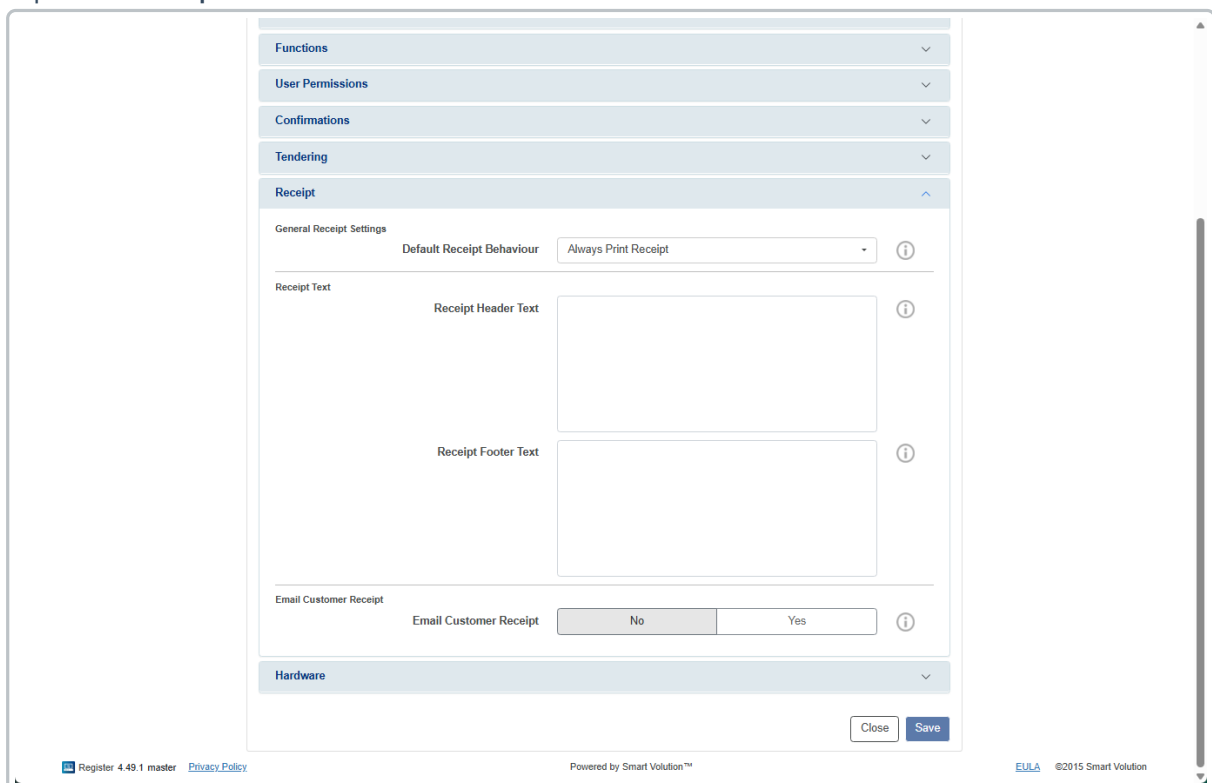
The screenshot displays the Register Smart Solution Profiles page. The top navigation bar includes links for Dashboard, Config, Reports, Stock, CRM, Devices, and Admin. The main content area shows a list of profiles. The table below lists the profiles: Default, Profile 1, and Profile 2. The footer includes the Register 4.49.1 master version, a Privacy Policy link, and a copyright notice for Smart Solution.

Profile Name
Default
Profile 1
Profile 2

3. Locate the Profile assigned to your device and click the **Edit** () icon.
 - You can verify your device's Profile assignment under the **Devices** tab.



4. Expand the **Receipt** section.

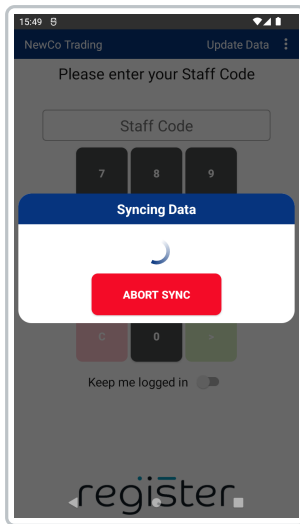


5. Change the **Default Receipt Behaviour** setting to **Optional Receipt**.

6. Click the **Save** button at the bottom of the screen to apply the changes.

Apply the Update on the Device:

7. On your device's **login screen**, tap the **Update Data** button (top-right corner) to download the updated configuration.



Please Note:

Cardholder and Merchant copy receipts for card transactions are typically managed at the terminal level and are not configurable through the Register application.