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 How to Adjust the Auto Logout Time

Last Modified on 07/07/2025 12:18 pm BST

Your system is set to automatically log users out after a period of inactivity. You can customize this timeout to better suit your business needs.

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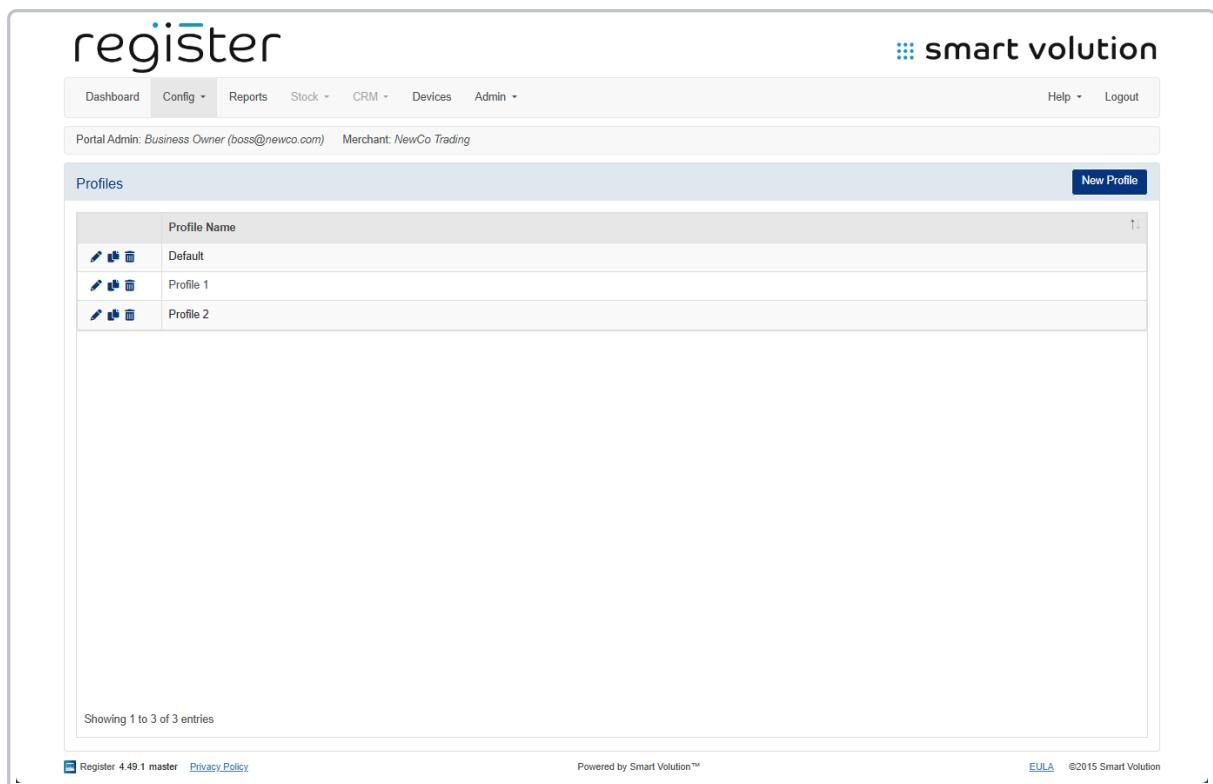
 On the Web Portal:

1. Log in to the **Web Portal** using credentials provided by your **Solution Provider**.



2. Click **Config** in the top menu bar.

3. Select **Profiles** from the sub-menu.



register

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Dashboard Config Reports Stock CRM Devices Admin

Portal Admin: Business Owner (boss@newco.com) Merchant: NewCo Trading

Profiles

New Profile

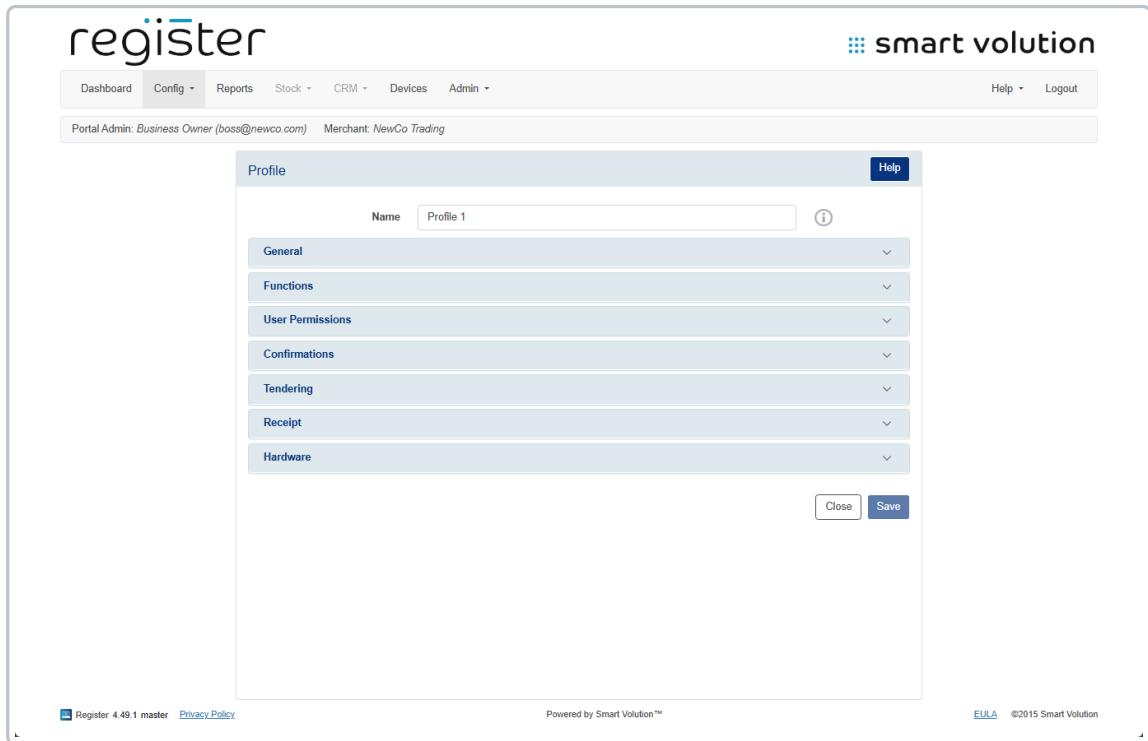
Profile Name
  Default
  Profile 1
  Profile 2

Showing 1 to 3 of 3 entries

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4. Find the Profile assigned to your device and click the **Edit (✎)** icon.

- Not sure which profile is used? Check under the **Devices** tab.



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Dashboard Config Reports Stock CRM Devices Admin

Portal Admin: Business Owner (boss@newco.com) Merchant: NewCo Trading

Profile

Name: Profile 1

General

Functions

User Permissions

Confirmations

Tendering

Receipt

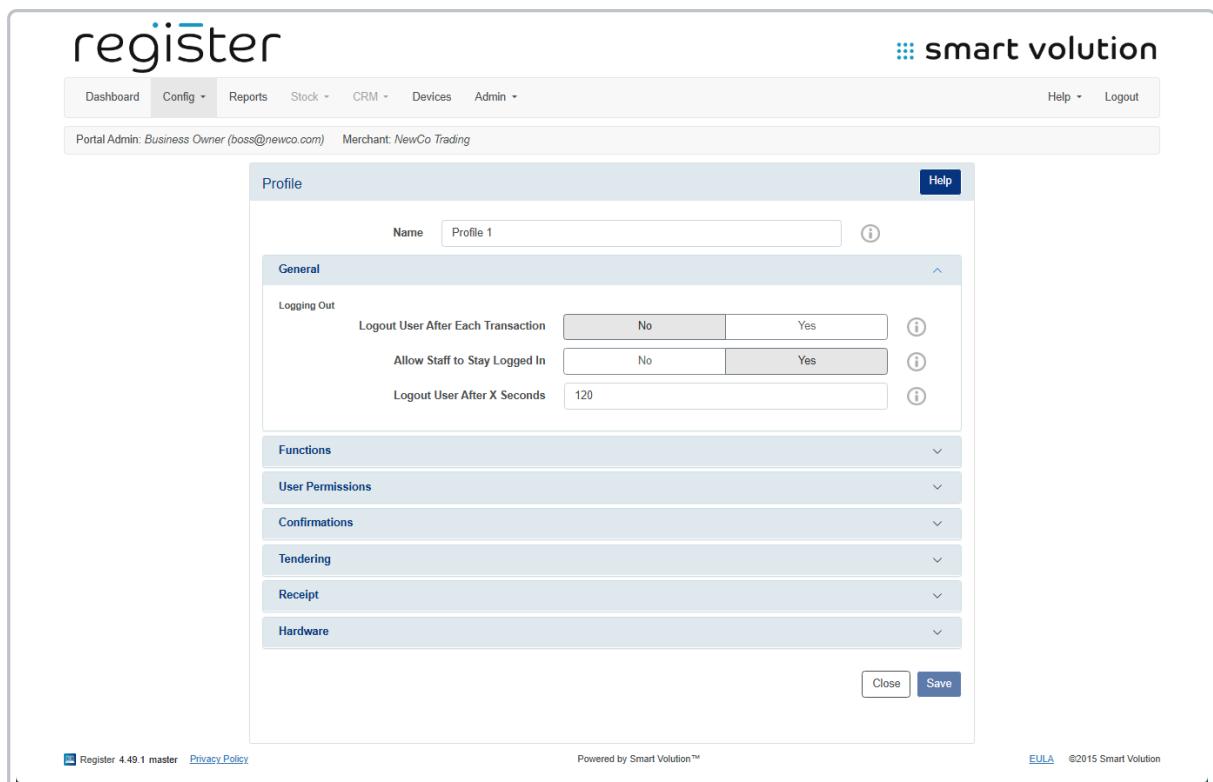
Hardware

Help

Close Save

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5. Expand the **General** section.



The screenshot shows the 'register' software interface. At the top, there are navigation links: Dashboard, Config, Reports, Stock, CRM, Devices, Admin, Help, and Logout. Below the navigation is a header bar with the text 'Portal Admin: Business Owner (boss@newco.com) Merchant: NewCo Trading'. The main content area is a 'Profile' configuration dialog. The 'General' section is expanded, showing settings for logging out: 'Logout User After Each Transaction' (No/Yes), 'Allow Staff to Stay Logged In' (No/Yes), and 'Logout User After X Seconds' (120). Other collapsed sections include 'Functions', 'User Permissions', 'Confirmations', 'Tendering', 'Receipt', and 'Hardware'. The bottom right of the dialog has 'Close' and 'Save' buttons. The footer shows 'Register 4.49.1 master' and 'Powered by Smart Volution™'.

6. In the field **Logout User After X Seconds**, enter the desired timeout (in seconds).

- o Example: 300 for 5 minutes.
- o To disable auto logout, enter 0.

7. Click the **Save** button at the bottom of the page.

② **On Your Device:**

8. On the **login screen**, tap the **Update Data** button (top-right corner) to download and apply the configuration changes.

