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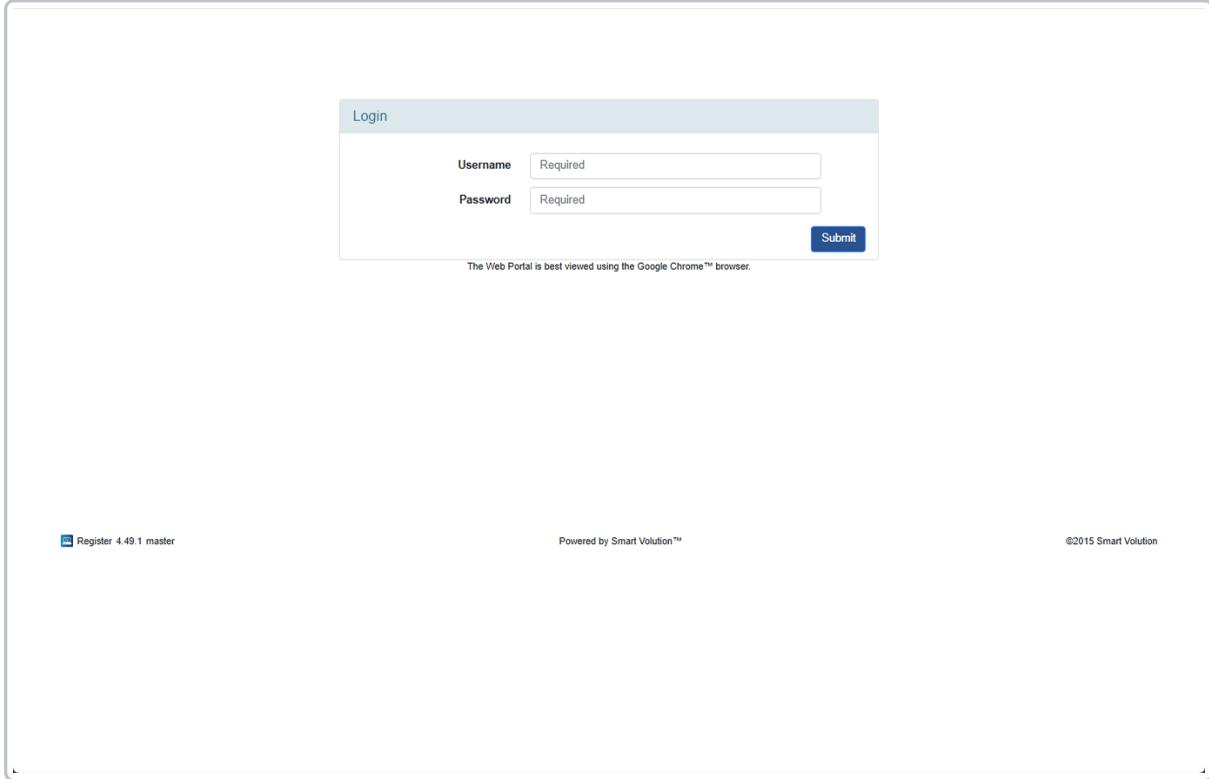
How to disable "Allow Staff to Stay Logged In"

Last Modified on 04/07/2025 4:52 pm BST

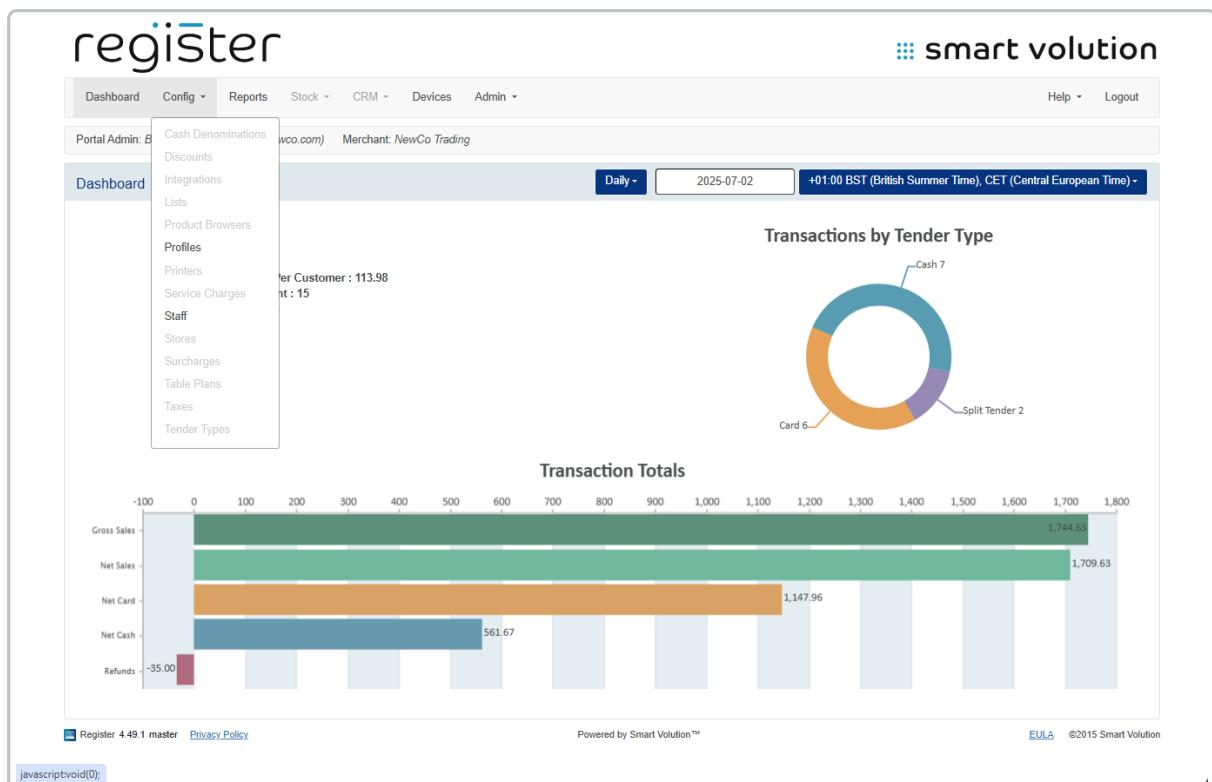
By default, staff members can toggle “Keep me logged in” on the login screen to stay signed in beyond the auto logout timeout. To remove this option and ensure automatic logout after inactivity:

② On the Web Portal:

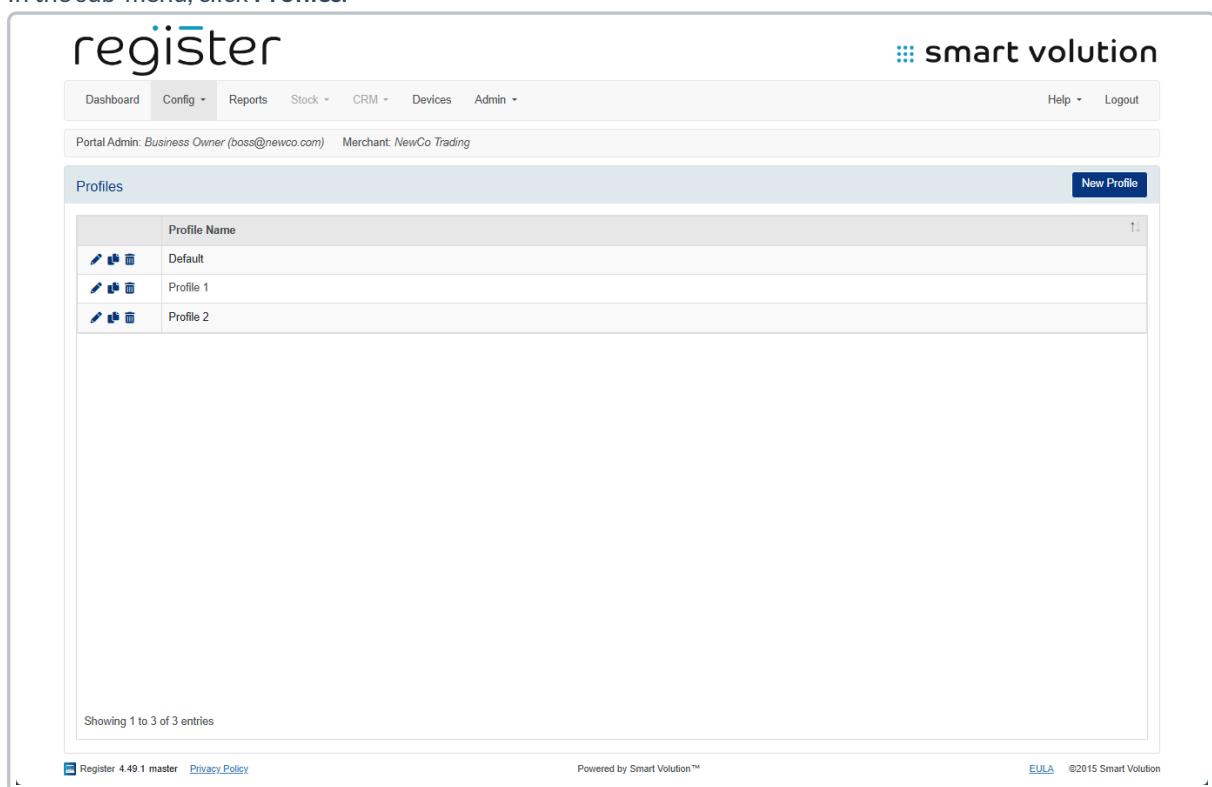
1. Log in to the [Web Portal](#) using credentials provided by your [Solution Provider](#).



2. Click **Config** in the top menu bar.

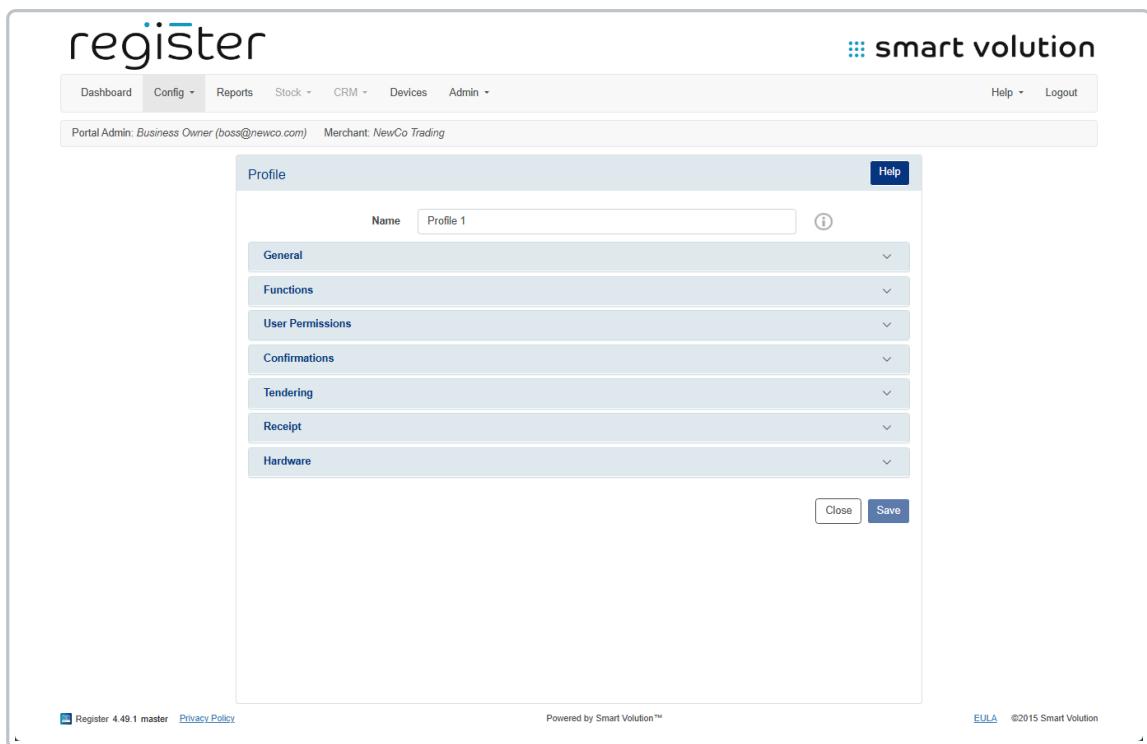


3. In the sub-menu, click **Profiles**.

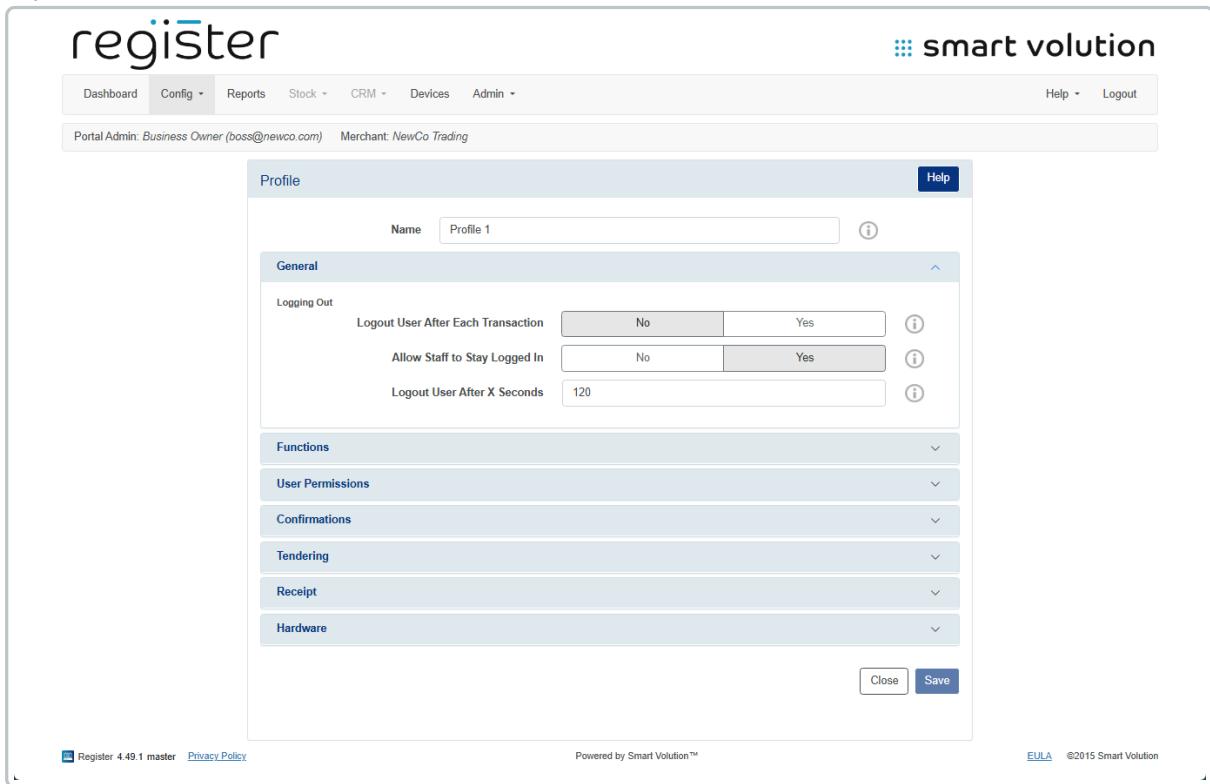


4. Locate the Profile assigned to your device and click the **Edit (✎)** icon.

- Not sure which profile? Check under the **Devices** tab.



5. Expand the **General** section.



6. Set **Allow Staff to Stay Logged In** to **No**.

7. Click the **Save** button at the bottom of the screen.

② **On Your Device:**

8. From the **login screen**, tap the **Update Data** button (top-right corner) to apply the updated configuration.

